Pre-arrival
CATS Canterbury
Everything you need
to know 2018-19
The thing that stands out the most to me is the teaching and the support that you have at CATS. The teaching here is great and I have excellent teachers.

Omar Abdulaziz
Studied: A-Levels at CATS Canterbury
Welcome to CATS Canterbury

An award winning school in an historic and safe city.

The historic city of Canterbury is home to three universities and it’s a great place to be a student. It’s big enough to be stimulating, with great shopping and leisure activities, but small enough to make you feel at home quickly; Canterbury is a very friendly place. And if you want to visit London, it is under an hour away by train.

CATS Canterbury has a reputation for academic success, and outstanding experience. We encourage all our students, recognise potential and give you the opportunity to stretch your abilities in an atmosphere that is safe and supported.

The campus is regularly inspected by the UK Independent Schools Inspectorate, and achieves outstanding results – being recognised as ‘Excellent’ in all areas, covering boarding, welfare, achievement and results, curriculum, extra activities, pastoral care, leadership and teaching.

It is a big decision to study abroad. It is a bold and courageous move, and my team and I are excited to welcome you here very shortly.

Dr Sarah Lockyer
Principal

Mobile app
Keep up to date with all the news at CATS Canterbury by downloading the mobile app. Available on the App Store and Google Play for Android.

Where you live and study

Our boarding houses

Facilities
Facilities include common rooms, social spaces, computer study rooms, a café and canteen.

En-suite boarding bedrooms
Our boarding facilities provide you with a home-from-home, with over 220 single en-suite rooms ensuring that you are comfortable, safe and secure.

Independent living facilities for over 18s
We offer catered or self-catered accommodation for over 18s – allowing you to be independent and preparing you for life at university.

Safe campus
Our campus buildings are located in a quiet part of the city, allowing you to settle in quickly and get used to exploring the local area.
Dates to remember...

5-6 January Arrival
You must arrive at CATS Canterbury on Saturday 5th or Sunday 6th January, from 10:00 am.

If you can’t arrive between these dates and times, you must email admissions@catseducation.com before the first day of term.

On your first day, go directly to your residence, where you will be met by House Parents. You will then be shown to the College for registration with the Student Care and Registry Team.

7 January Induction
Monday January you will receive an induction to the campus.

Before you travel

Before you arrive, email admissions@catseducation.com to tell us what date you will be with us.

Your flight details
Give us the information as soon as you have booked your flights.

Airport taxis
Getting a taxi from the airport ensures that you will not get lost on public transport and also that you arrive at the correct address.

If you need a taxi from the airport tell us as soon as possible, and at least 72 hours before you arrive so that we can arrange the taxi transfer for you. Include your flight details in the email. We will add the cost of this taxi to your next invoice.

For all future arrivals you will need to pay cash or use your ‘float account’ (see page 10).
Visas

International students coming to study in the UK normally require a visa. Even if you can visit the UK without a visa, you may still need one to study here. If you travel without a valid visa, you may not be able to enter the UK.

If you have not received your CAS Statement or Confirmation of Enrolment please tell us as soon as possible.

Applying for a student visa
You will need a CAS Statement (Confirmation of Acceptance for Studies) in order to apply for a visa. This will be sent to you from our admissions team.

Confirmation of Enrolment
Students who join us on a Short-Term Study visa need a Confirmation of Enrolment. We also send a Confirmation of Enrolment to students who do not require a visa.

About the Tier 4 Visa
If your Tier 4 Visa is for more than six months, you will only be granted entry clearance for one month.
After this month, you will need a Biometric Residence Permit (BRP) to leave and enter the UK. This permit will be valid for the duration of your visa, and you will need to collect this from the Registrar’s Office.

Insurance

‘Student Cover’ has been created in partnership with Endsleigh, the UK’s largest student insurance provider, and is specifically designed to meet your needs while studying with us – from the time you set off to the moment you arrive back home.

You are covered for:

Electronic devices
Cover for electronic devices and possessions for the duration of your course and while travelling to and from the UK.

Course fees
If you have to cancel your course, cut it short or repeat it due to accident or sickness, we will reimburse your prepaid course fees.

About the Tier 4 Visa
If your Tier 4 Visa is for more than six months, you will only be granted entry clearance for one month.
After this month, you will need a Biometric Residence Permit (BRP) to leave and enter the UK. This permit will be valid for the duration of your visa, and you will need to collect this from the Registrar’s Office.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.

Cancellation or curtailment charges
Any circumstances known prior to booking the trip that could reasonably be expected to give rise to a claim. Emergency medical and other expenses.

Medical
Medical cover including emergency medical and dental treatment costs.
Repatriation to your home country if you are seriously ill or injured.

Bringing a relative to your location to visit following a medical emergency.

What medical does not cover
The first £50 of each and every claim per incident claimed for by each beneficiary, except for claims under personal liability, personal accident and legal expenses, where no excess applies.
Money

Your College fees are for tuition, welfare, activities and accommodation only.

If you have catered accommodation

Your meals will also be included in the costs. Please note that you will not be entitled to a refund if you miss meals.

Accommodation

During Christmas vacation, the student residences close completely and we are unable to accommodate students.

Students may stay in the accommodation over the half-term holidays and there is no charge. There is weekly charge for students who remain over the Easter vacation. You will need to give at least one month’s notice to book over the holiday period.

Additional finances

You will need additional finances to pay for the ongoing costs of your education. This includes expenses such as:
- Trips
- Books
- Taxes
- College Photographs.

You may either cover these costs from your personal finances, or through a ‘float account’ managed by the College.

Passport and Proof

- Passport (with visa if required)
- Proof of your financial support
- Proof of any study fees that you’ve already paid.

CAS and Supporting Documents

- CAS (confirmation of acceptance for studies) statement
- Originals (not photocopies) of the supporting documents for your visa application, plus evidence of finances used for your visa. These will be listed on your CAS Statement.

Enrolment

Confirmation of Enrolment
Proof of last IELTS/English IGCSE qualification.

Consent to Travel

A letter, completed by your parents or guardians.

Clothing

Appropriate for all weather conditions. For more information about UK weather please visit http://www.bbc.co.uk/weather/

Spending money

Most students will need around £100 per week, but if you are self-catering you will need around £250.

A bank draft or cheque for your college fees

If you have already paid your fees, please bring evidence, i.e. bank transfer documentation.

Towels and essential toiletries

Please remember not to pack too much, as storage will be limited in your room.

A UK power adaptor for your electronic items

For more information regarding adaptors visit http://www.worldstandards.eu/electricity/plugs-and-sockets/

Any medication that you are taking

Please turn to the ‘Important Information’ page (page 22) for more information

Laptop or tablet

Students can choose their device but should be able to type up essays, carry out research, connect to a printer and have Microsoft Office installed as an English language version.

You will not need

Bed linen

This will be provided in your accommodation.

Large amounts of cash

Do not carry this on you, or in your personal belongings.

Certain food items

Do not bring any meat or dairy products. It is illegal to import these to the UK.
Flying to the UK

If you need help, phone the College on: +44 (0)1227 866 556 Monday to Friday between 08.30 and 17.30 or call the emergency number +44 (0)7876 684 206.

Immigration control
If you are aged 16 or under, you may not be allowed to leave immigration until the person meeting you has been located. If you have booked a taxi transfer, make sure you have the information with you.

Baggage reclaim
After passport control, follow the arrivals signs to the baggage reclaim area and check the information screens to find the correct carousel.

Customs
When you reach Customs, you may be interviewed by a Customs Official to ensure you are a genuine student in the UK. They will ask you some basic questions, such as ‘Where is your College?’ and ‘Why do you want to study in the UK?’ You will need to walk down one of three channels at Customs:

Students from European countries should use the Blue Channel.
Students from all other countries should use the Green Channel.
Students who have anything to declare, use the Red Channel.

If you are bringing a bank draft or cheque for College fees of over £8,800 then you must go through the Red Channel and declare it.

For this reason, it is easier to pay fees by bank transfer before you come.

Arrivals
If you arranged for a taxi to meet you, you will find your driver in the Arrivals area as you leave Customs.

The driver holds a board showing their passenger’s name. Look out for your name or the CATS logo.

If you cannot see your name go to Airport Information, ask them to help you find your driver. Wait there until your driver arrives.

Your first day

On your first day you will meet the teaching, support staff and other students on your course. There will be lots of activities in the first week to help you get to know everyone.

Tour the college and city
A guided tour of the College facilities and get to know your way around Canterbury.

Get connected
Receive information on IT, including how to log on to the College network and also how to open a bank account. (We can help with this)

Say hello
Meet your fellow students, College staff and the Curriculum team to confirm your course/subjects and get your timetable.

You will also be introduced to the Finance team to give them evidence of payment of fees.

Register your details
With Student Services, the local doctor and the Police if necessary (students from certain countries only)

Collect your permit
Your Biometric Residence Permit (students with Tier 4 visas only) and your College ID card for entrance to College facilities and proof of entitlement to meals.

Students not staying in College accommodation
If you’re not staying in College accommodation, come to the main reception at:
68 New Dover Road, Canterbury, CT1 3LQ between 08.00 and 09.00 on the first day of term – Monday 10th September.

Tests
We also hold tests within the first few days of term:
- A Mathematics test
  Mathematics students only
- An English test
  Non-native English speakers only
- A test from Durham University
  This is for all students, and it helps us set your target grades in all your subjects.
Extra Curricular Activities

There is a wide range of extra-curricular activities at CATS Canterbury and you’re sure to find something you enjoy. There are also many twilight activities. You’ll find out more during induction.

Over a year at CATS, you’ll have the opportunity to go on several trips to UK destinations, both for study, learning or leisure. A single trip can cost between £15 and £150. This will either be deducted from your float account, or you must pay before booking.

We organise College social events on a regular basis, which students are encouraged to take part in. Every month there is a different activity organised to celebrate our international ethos and prepare our students to achieve their best. There are activities organised each week in College residences, and students can attend events in any of the residences. Pool tables, table tennis and computer games are all available to students in the evenings.

Our Student Heads of House are elected from each House. They meet with students to agree activities they would like to do in their House and help to plan them with the College.

Students who wish to take part in higher level sporting activities should see the College Activities Manager who will help you with trials for local teams, as well as help you join College teams.

The Student Council meets regularly and gives a voice to students’ needs and points of view. It makes an important contribution to the planning of events and is open to all students to join.

It’s a good idea to bring lightweight items from your country such as national dress and a flag so you can take part in our international cultural events.

To learn more about Canterbury before you arrive, go to www.visitcanterbury.com
**Homesickness**

Everyone enjoys the excitement of starting at CATS Canterbury, but as time goes by, you may start to miss home. This is normal, and there are simple things you can do to help yourself adjust to College life.

We recommend:

- Taking part in activities organised by the College to make friends with other students.
- Staying in touch with home via email or telephone.
- Bringing photographs or ornaments from home to decorate your room.
- Most importantly of all, though, it’s really important to talk about how you’re feeling. Your Form Tutor, House Parent or the Welfare team will always be happy to listen and offer advice.

Remember, almost everyone feels homesick at some stage but help is always available.

**Welfare**

Students go to the College Matron for most healthcare needs.

The Matron will see you if you are ill or have minor injuries, to provide healthcare advice, and decide if you need to see a doctor.

**Medication**

If you bring any medication into the UK, also carry a letter (translated into English) from your doctor explaining what the medicine is, and what it is for. Similarly, if you are undergoing any long-term medical treatment, you should also bring a letter from your doctor, counsellor, or hospital specialist. This letter can be shown to a relevant UK specialist if further treatment is needed.

Students may also arrange to speak to the Matron directly. If you wear glasses or contact lenses, we also recommend that you bring a copy of your prescription.

**UK medical services**

UK medical services include:

- Consulting a General Practitioner (doctor)
- Most other GP services, such as visiting a clinic non-emergency treatment in a hospital.

Even if you qualify for these free National Health Service (NHS) services, you may still wish to take out private medical insurance. Sometimes it can take several days to get an appointment with an NHS GP, and there are long waiting lists for non-emergency NHS services. Some students will require insurance for certain medical services.

Under the NHS, all students are entitled to free emergency hospital treatment in an Accident & Emergency department.

You do not need medical insurance for emergency care. The NHS also provides a full range of free, non-urgent healthcare services, but these services are only available to some students, depending on the terms of your visa. Private medical insurance could give you much quicker access to treatment if you need it.

**Medical care for students on Tier 4 Visas**

If you come to the UK on a Tier 4 visa, the cost of free NHS healthcare will be included in the cost of your visa application. This is called the ‘Immigration Health Surcharge’, and it gives you free access to the full range of free services provided by the NHS.

Certain healthcare costs are not covered by the NHS. All students will have to pay for these at the point of delivery.

These include:

- The prescription charge. Although the medicines themselves are free, each prescript £8.40 per item.
- Certain GP services such as travel vaccinations

**Dental treatment**

Please note: The £8.40 prescription charge is only for NHS patients – this includes you if you become an NHS patient under the terms of your Tier 4 visa. Prescription charges for private patients are considerably more.

**Medical care for students on EU nationals**

If you have an EU passport, but you normally live outside the EU, you will usually have to pay for healthcare in the UK. In this case, you should take out private medical insurance.

If you do not have private medical insurance, and you require non-urgent healthcare, you will be required to pay at the point of service. This can be extremely expensive, so it is very important to arrange your insurance before coming to the UK.

You should ensure that this insurance covers all additional costs that might result from illness, such as a flight home.

**Medical care for students on EU nationals**

If your home country is a member of the European Union, you will need a European Health Insurance Card (EHIC) to receive free NHS healthcare. You must obtain your EHIC before leaving home.

If you have an EU passport, but you normally live outside the EU, you will usually have to pay for healthcare in the UK. In this case, you should take out private medical insurance.
College Rules

CATS Canterbury encourages students to be responsible and to learn to manage their own time. We also try to keep an informal atmosphere, and so you may find it a different learning environment from your previous school, but we will help you adapt.

**Attendance**
You need to go to all classes, lectures, tutorials and meetings. You must take any tests and examinations required. The only good reason for not being at College is if you are ill and have the permission of the Matron not to attend lessons, or have an official appointment.

Please complete any work set by your Teachers. Work should be done on time, and you should try to do all work as best as you can. If you cannot do work on time, you must talk to the relevant Subject Teacher.

They will want to know why the work has not been done. It may be possible to agree a new date for the work to be completed by. The College has separate attendance and homework policies, which you can read if you wish on our website.

**Smoking**
In compliance with Government regulations, CATS College Canterbury is a smoke free campus. Smoking is only allowed in designated smoking areas. It is illegal for any person under the age of 18 to purchase cigarettes in the UK.

Smoking is illegal if you are under 16 and in public buildings in the UK. It is not permitted in any of the college buildings.

**Drugs and substance misuse**
We have a duty to inform and educate all students concerning the consequences of the misuse of legal or illegal substances, including alcohol.

We acknowledge the importance of our guidance role concerning the welfare of students, and will always encourage those in need of help to come forward.

If a student is found to be in possession of or supplying/misusing such substance then you will be subject to the College disciplinary process and this may result in you being permanently excluded from the College. The Principal may, at their discretion, exercise a zero tolerance policy and permanently exclude anyone caught in possession of, or having taken/been involved with the misuse of legal/illegal substances, or may issue a fixed term expulsion, allowing them to return only under strict conditions. This may include a minimum of 95% attendance and frequent drug testing. Each test costs around £150 and this will be covered by whoever pays your fees.

Attending drug counselling as deemed appropriate by the College, and meeting any costs incurred.
Get in touch

CATS Canterbury
68 New Dover Road
Canterbury
CT1 3LQ

Campus Number
+44 (0)1227 866 540

Emergency Number
+44 (0)7876 684 206

www.catseducation.com